

## First Associates Broadens Service Offerings to Offer Additional Client Support

**San Diego, CA** – September 26, 2017 – First Associates Loan Servicing announced a new lineup of loan support and lending solutions today to better serve the expanding needs of their industry-leading clients.

“First Associates builds custom lending support solutions that deliver accelerated performance, enhanced capability & economic advantage,” said Larry Chiavaro, EVP at First Associates. “Our originator and institutional clients have been requesting additional support and this expansion of service offerings answers that need and helps us to better define custom solutions for our new clients around the globe.”

New solutions include:

**Primary Loan Servicing** - Best-in-class loan servicing from a top-ranked Morningstar servicer to help improve portfolio performance & increase customer satisfaction.

- Reduced delinquencies & defaults
- Low-risk, cost-effective
- Omnichannel communication to maximize reach
- Top-notch investor, credit bureau & regulatory reporting
- Secure fund flow & control

### **Capital Markets Support**

With 30+ years of experience and a laser-focus on delivering the best service, compliance, security & technology, our services include: Backup servicing, Contract Verification, Borrowing Base Calculation or Validation, Custodial Services & Treasury Services (Collateral & Payment Agent)

### **Pre-Funding Support**

To help ensure loans are properly originated and funded, we offer: Applications by Phone, Customer Service Call Support, Borrower Verification Calls & Document Verification

### **Post-Funding Support**

Working within the client’s servicing platform, we handle: Customer Service Call Support, Multi-channel Collections Support & Borrower Verification Calls

### **About First Associates Loan Servicing, LLC**

First Associates offers in-depth industry expertise, cutting-edge technology and delivers flexible, scalable and innovative solutions to meet the demands of any company. They are the fastest growing servicer of loan and lease portfolios in the United States and are expanding their reach and services across the globe.

First Associates is the only company in its class to receive a Morningstar MOR RV1 ranking with a forecast of 'stable' which is the highest certification for operational risk and overall excellence in loan servicing. They celebrated their 30-Year Anniversary in 2016 and were selected by their peers as the LendIt 2017 Top Service Provider. <http://www.1stassociates.com>.

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